

Keeping our promises

It is seven years since St Helens Council transferred its 14,000 council homes to Helena Partnerships*. At that time, a promise was made to every tenant in St Helens. A promise that Helena Partnerships would tackle the things that mattered most.

We promised to provide a reliable repairs service, improve services for older people, tackle anti-social behaviour and allow tenants to have a bigger say in how things are run.

One of the main reasons for stock transfer was to invest in improving tenants' homes.

Improved homes

We kept our promise, and over the last seven years we have invested more than £270 million in our homes and are just 10 homes away from achieving 100% decent homes standard, a government target set for 2010.

In our first year we removed all warm air heating units and replaced these with new central heating units within three years.

In 2003 we began fitting new kitchens and bathrooms in our homes and managed to secure £9 million worth of funding for additional roofing schemes.

The transfer was about more than bricks and mortar, we improved our services as well as our homes and you will hear more about this in the coming months.

Join us in celebrating

We are holding a number of events over the summer, ranging from clean ups and recycling activities to Streetcage Soccer and rounders sessions – you don't have to be a Helena tenant to come along and join in the celebrations!

See our website www.helenahomes.co.uk for further details.

Don't miss out

If you are a Helena tenant, don't miss out on your chance to shape our promises for the next seven years, we will be holding listening days later this year, please call **01744 63 73 83** to find out more.

Our progress so far:

- ⊙ 12,700 window replacements
- ⊙ 8,050 new bathrooms
- ⊙ 9,260 new kitchens
- ⊙ 9,030 loft insulations
- ⊙ 4,000 homes rewired
- ⊙ 10,650 smoke alarms
- ⊙ 1,500 cavity insulations
- ⊙ 6,750 central heating installations
- ⊙ 3,600 replacement roofing
- ⊙ 1,200 modernisations

